Native Americans for Community Action, Inc. (NACA) continues to see clients through telehealth and phone conferences who are requiring care for health and behavior related conditions. However, NACA has implemented some necessary operational changes in response to COVID-19 to protect the health of our clients and staff, as outlined below:

**Family Health Center**  We are asking all clients to refrain from coming into the NACA Family Health Center without first calling in advance, (928) 773-1245. Currently, we are only scheduling health care appointments that can be accomplished using telehealth means and/or telephone calls. All “well” visits are being scheduled for June until we get through the “shelter in place” directives enacted by the Governor. NACA is using telehealth for prescription refills and follow-up visits that can be accomplished using video or phone calls. We anticipate seeing patients in the clinic starting June 8, 2020.

**Behavioral Health**  Behavioral Health Group Sessions have begun using telehealth. In order to participate, clients must have access to the Internet, a computer and a valid email account. All Behavioral Health client visits are also being conducted through telehealth and phone conferences until further notice.

**Wellness Center**  The NACA Wellness Center continues to be closed, NACA staff will be allowed access starting May 18th on an appointment basis only. If you are interested in setting up an appointment for your WOW hours please forward your request to mdreifuss@nacainc.org or jmockta@nacainc.org. Beginning March 26, 2020 the Wellness Center will be scheduling one hour appointment times for interested clients.

**Overlook Artisan Market**  The NACA Overlook Outdoor Artisan Market is looking to reopen at the end of May once the Coconino Forest Service announces the reopening of the rest areas and parks. The number of vendors will be limited and Covid-19 safety precautions will be put into place.

**NACA Main Office**  The NACA Main Office will be reopening on May 18th, partial staffing will be implemented this week with the NACA Main staff coming back part time for office hours. If you call the NACA Main office number at (928) 526-2968 you will reach a receptionist who can answer your questions.

**Contacting NACA**  If you have any questions regarding NACA services during the COVID-19 outbreak situation, please email outreach@nacainc.org, or call (928) 773-1245 for the Family Health Center and (928) 526-2968 for the NACA Main Campus. The NACA Family Health Center and Main Offices will be operating under regular hours beginning May 18, 2020 from 8:00 a.m. to 5:00 p.m., Monday thru Friday.
We encourage everyone to follow the guidance from public health experts to lessen the impact of COVID-19. Upon returning to work for NACA employees there will be a questionnaire and a screening process for Covid-19 symptoms that all staff returning to work will need to complete. Please get with your Supervisor to find out your time for screening prior to obtaining access to your work space. Please continue to stay at home and limit trips for essential items, isolate yourselves from others if you start feeling sick, keep a safe distance of 6 feet from others (social distancing), and practice healthy personal hygiene by washing your hands frequently and sneezing/coughing into your elbow or a tissue. Together, we will get through this challenging time stronger than we were before.

Stay Healthy.

Jeff Axtell
Jeff Axtell, CEO
NACA